# TESTIME IN A LS

## What is the #1 thing about THEE that you like the most?

### **Philosophy**

- That it was created by parents who have homeschooling their own children.
- They all have experience to help us.
- My favorite thing about THEE is how supportive the entire team is of each family's individual path of educational choices and how our facilitators meet us where we are on the journey without judgement.
- The freedom they've given me to educate my kids the way I think is best.
- Hands off. They leave me to do my thing unless I ask for help.
- I love how there is no pressure and our facilitator has been wonderful.
- Ability to homeschool, freedom to individualize curriculum
- Freedom
- How supportive the facilitators are when it comes to encouraging me to homeschool my kids in the way that best works for them and our family.
- Freedom
- I love that we have freedom to teach our kids as we see fit, but if we have questions or need pointers there is someone there to guide us. Thanks for all you do!
- Freedom
- The freedom to choose our curriculum and style of teaching.
- I like that you don't push certain faiths or curriculums
- Our Freedom
- What you stand for is what I like most about THEE
- Freedom to choose and ease of Registration.

- Freedom to homeschool my kids as I see fit.
- Flexibility
- · The flexibility and friendly staff
- · Versatile. laid back... going good so far
- Freedom
- Community minded and diverse in areas offered.
- The freedom I have to teach my boys at their pace
- The support to allow parents to be 100% in charge of their children's education
- The laid back approach to parenting/ homeschooling style
- Freedom to teach as we choose
- Help is there when I need it, but I don't feel bombarded when I don't.
- · Flexibility in my schooling choices
- The relief from the Calgary Board of Education and Rockyview School Board
- That they are non-intrusive and a Christian organization
- Their willingness to let me choose how my children learn.
- Faith, staff, allowing families to learn at their pace at home during a global pandemic has been a blessing

### **Supports**

#### **GENERAL**

- How helpful they have been to a first time homeschooler
- The understanding and availability
- How open minded and easy going the administration is. Support is great.
- Great support, there if I need them,
- I love that THEE is encouraging and helpful.

- I've had a great experience with everything so far
- I am very happy with the help and support from THEE, nothing to complain.
- Patient when dealing with an unsure mom new to homeschooling.
- You guys know what you're doing.
- Everyone is great to deal with, very helpful
- That happy supportive staff
- The helpful staff and service to get started into the year of school.
- How helpful Natasha has been :)
- · Super kind and very helpful staff
- Friendly staff
- How easy they make coming into the homeschooling world
- Every one of the staff I have interacted with have been friendly, helpful and knowledgeable.
- All the positive and encouraging support I receive from everyone.
- The wonderful support system (people) they have!
- Very supportive and always available when you have questions or need help
- · How helpful they are
- Patient and friendly staff that understands
- Everyone is so helpful and friendly!
- The additional info
- The wonderful support provided by the staff.
- How organized, supportive, and knowledgeable your staff and facilitators are.
- Helpfulness of staff
- · Everyone seems nice

- How informative, helpful and welcoming everyone has been
- The people I've dealt with are the best thing that I like about THEE.
- That I've had no issues :)
- Very helpful and full of resources
- The faculty are very supportive and helpful:)
- Everyone is really friendly and helpful
- · The support so far
- The staff are very friendly and helpful.
- Laid back with clear guidelines
- How easy the whole process was
- Friendly and willing to help
- Very helpful staff

#### **FACILITATORS-FACILITATION**

- I really loved our first meeting with our facilitator. She put me completely at ease that this was the best choice for us.
- Our facilitator!!
- Facilitator encouragement
- My facilitator is great!
- My facilitator, Lise.
- I'm new this year to home schooling, but our facilitator has been amazing.
- The facilitator is great.
- Our facilitator, Becky May
- Facilitator is awesome.
- Our facilitator is encouraging
- We love our facilitator!
- We love our facilitator, Lise.
- Our facilitator, Christine
- Our facilitator
- My facilitator
- Our facilitator has been great.
- · Our facilitator.
- Love our facilitator
- The amazing facilitators & support
- Love [our facilitator] Lise
- My educator [facilitator]

- This is our first year, but I would say how wonderful our facilitator is. She understands our learning style.
- THEE paired me with an excellent facilitator.
- Jacquie! [one of our THEE facilitators]
- The support of the facilitators
- Very friendly and helpful staff. My facilitator is awesome!
- Our facilitator was very friendly and easy to deal with.
- How supportive the facilitator is
- The facilitator is awesome!
- My facilitator
- The facilitator we've had is amazing!
  She's so helpful and knowledgeable.
- Definitely our facilitator and the staff
- Our facilitator is so sweet and kind, and she eased my nerves about everything on our first meeting.

#### COMMUNICATION

#### 1) Active

- Any and all of my questions are always answered right away.
- When I first wrote to THEE to ask my many questions about which board I would like to sign with, my questions were all answered. Each question was copied from my email, highlighted and pasted to the reply email, above the answer.
- The way the people take care of you when you call or at a meeting. Very reassuring and make sure everything is right before they give you information
- I like that it's easy to contact someone, that I get a response right away when I ask questions.
- Super friendly staff when you call
- Quick responses
- The kindness and welcoming environment, always been there for answering all my questions
- Their prompt response to communication
- The support, response, and clarifications.

- The communication from the team
- Brett's wisdom and guidance
- Brett and Natasha are always there to answer questions
- Ease of communication
- Answered all my phone calls when I had questions:)
- Easy to talk to and very quick with responses when you have questions
- Very helpful when I was figuring out how to homeschool in Alberta
- Always get answers/assistance when need support
- How quickly I receive replies if I have questions
- Very responsive with questions
- That they have answers to questions about homeschooling high school
- How easy you made homeschooling to a first time homeschooler, especially during these crazy times
- The communication

#### Passive (Website, Newsletters, and Facebook)

- So far, I have really enjoyed how helpful the website has been since I'm new to homeschooling in AB.
- I really liked the video series on all the topics, especially high school and diploma options.
- The virtual tour [videos] information on the website was amazing.
- Information has been very easy to find
- Brett has amazing videos on the site that I share with new homeschooling parents.
- The amount of information and videos they have available for parents!!
- I love your website- all the info I need is there, the videos are great, and I can answer almost any question I need just from going to the website. As a bonus, it is also easy to navigate.
- The videos on your YouTube channel were very informative.

- Videos on website about pretty much everything
- I like THEE's transparent communication.
  As a new homeschooling parent, I found the website very informative when looking at different board choices.
- Efficient support and online learning videos
- How clean and clear the videos are on the website for new parents or parents with questions
- Virtual [Video] open house
- How comprehensive the website is
- Their informative approach
- I loved all the videos explaining all the details of the things I needed to know as a first time homeschooler this year.
- A lot of info is available on your website.
- How well done the website is
- The videos on your YouTube were very informative.

#### **SYSTEMS**

#### 1) Registration

- The sign-up process was very easy and simple.
- It [registration process] is easy and straightforward.
- Sign-up and reimbursement were really easy.
- I can't pick just one thing! The staff are fantastic! They make the sign-up process, education choices and process, reimbursement process, and everything in-between easy and headache free! The best decision we made for educating our 3 kids!
- The sign-up [online registration]process was very easy and simple.
- The online form to register as homeschoolers was easy to use.
- · How easy it was to register
- The ease with which it was to register
- Happy with the simple process to submit program plans.
- They make it simple to register.
- Registration and homeschool [Education Program] plan process
- Their great HEP planning (Home Education [Program Plan]) was easy

#### 2) Reimbursement

- Early funding and easy access to funding through PO's etc.
- Our PO [Purchase Order Number] was so fast!
- Appreciated how fast we got our reimbursement
- Purchase orders were very easy also.

#### 3) General

- They seem to have a really great system and are very organized compared to other boards I've researched.
- Your team works with incredible speed and efficiency!! I am continuously surprised, and this journey has been an incredible experience thanks to THEE Team!!
- The process of thee is easy, compared to other homeschooling options out there.
- How easy it is to do most things. (Love that I can do everything electronically, instead of mail/fax!)

# Programs & Special Strengths

 High School: I appreciate how helpful the staff is. Natasha and Brett went out of their way to help out my oldest to achieve his high school diploma.